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Dear Valued Customer,

March 17, 2020

Over the past few weeks, we've seen significant impact around the world from the spread of the COVID-19 coronavirus. It is during challenging times like this that we are incredibly thankful for the support of our customers, colleagues and communities. We know that together our strength and character will see us through.

Due to the evolving global coronavirus pandemic, Allergan has temporarily restricted all in-person sales calls and meetings as part of an effort to take every precaution to protect its employees, customers and partners. We are following the recommendations of the World Health Organization (WHO) along with federal and local healthcare authorities by practicing social distancing and good hygiene, among other efforts.

No matter where we are working, we remain committed to supporting you. Allergan is quickly responding and ***your practice remains our purpose***. Here are just some of the steps we are taking to help you and your practices manage through this challenging time:

We are extending payment terms by 30 days

We will extend the payment terms by 30 days on all open invoices as of today, and we will increase payment terms by 30 days on all future purchases until June 30, 2020.

We will replace product that expires through Q2

While we are not meeting with you in your offices, we understand that you may be out of the office too. During this time, starting today, we will replace any product that expires through Q2.

We will continue to support events that include remote detailing and education

Our detailing lunch and learns can continue, with meals, as long as we are able to educate you and your office staff.

We are aligning with public health authorities

We have a team dedicated to responding to this pandemic and have business continuity plans in place to ensure the continuation of services. We are closely monitoring updates from the [Center for Disease Control](#) and the [World Health Organization](#) regarding COVID-19. We will continue to seek guidance from these agencies, public health officials and government agencies on an ongoing basis.

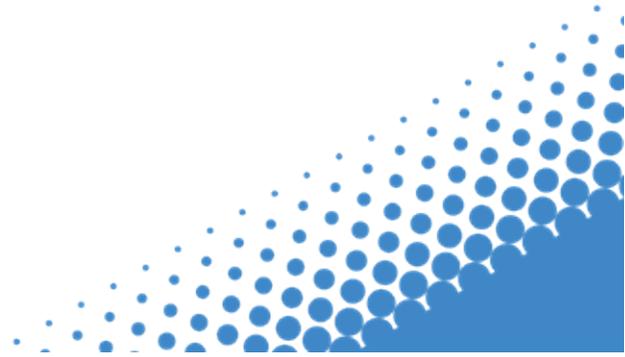
These unprecedented times may pose uncertainty for your practice. Our commitment to **Your Practice, Our Purpose** has never been more true than it is now. We will continue to monitor the environment and make adjustments to ensure that we appropriately support our customers through this difficult time. Your Allergan team is here for you. Please contact us with anything you need.

We wish you and your loved ones well.

Sincerely,

Carrie Strom

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