

Allergan Plastic and Regenerative Medicine Return Goods Policy

MAIL RETURN TO:

ALLERGAN MEDICAL
C/O KUEHNE & NAGLE
ATTN: ALLERGAN RETURNS
1800 WATERS RIDGE DRIVE SUITE 100
LEWISVILLE, TX 75057

Natrelle® line of implants and tissue expanders (excluding Natrelle® 133 PLUS, Natrelle® 133S Tissue Expanders and Natrelle® Saline Sizers):

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 100% credit
 - 61-120 days: 85% credit
 - 121-180 days: 50% credit
 - 181+ days: 0% credit
- No credit will be issued on opened or damaged product boxes
- Freight charges will not be credited
- Returned Goods Policy may not apply to promotional offers

Natrelle® 133 PLUS and Natrelle® 133S Tissue Expanders

- When returning Natrelle® 133 Plus or Natrelle® 133S Tissue Expanders, it must be WITH the bundled FOURTE® to be eligible for the full return credit based off the invoice dates below.
- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 100% credit
 - 61-120 days: 85% credit
 - 121-180 days: 50% credit
 - 181+ days: 0% credit
- No credit will be issued on opened (boxes) packages.
- Natrelle® 133 Plus or Natrelle® 133S Tissue Expanders WITHOUT the bundled FOURTE® are not eligible for return (\$0 credit).
- Returns are NOT accepted on accessory FOURTE® units.

Natrelle® Saline Sizers, Keller Funnel®2 and REVOLVE™ System:

- Items are non-returnable

AlloDerm[™] Regenerative Tissue Matrix and STRATTICE[™] Reconstructive Tissue Matrix:

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 85% credit
 - 61+ days: 0% credit
 - No credit will be issued on opened or damaged product boxes
 - Freight charges will not be credited
 - Returned Goods Policy may not apply to promotional offers
 - All patient labels must be intact
 - The Instructions for Use (IFU) must be attached to the product
 - No markings or writings may be on the label, pouch, or IFU
 - Tamper-evident seal must be intact with no evidence that seal has been removed
 - The temperature tag/alert must indicate “OK”
 - Must be returned in an Allergan approved shipper, which, will be provided by Allergan Customer Service prior to return
 - All products must have at least 6 months shelf life remaining
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- ❖ All claims for damages in transit and order discrepancies must be reported to Allergan Customer Solutions within 24 hours of receipt of product