

Subject Line: Allergan COVID-19 Response  
Domain: noreply@allerganinfo.com  
From: "Allergan"  
To: [email address]  
Sent: [Date and time]

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To Our Valued Customers,

As partners with Allergan, we want to provide you an update as to a decision made as an organization relative to the Coronavirus pandemic. People's collective health and well-being are the most important obligation that we have as a Healthcare Organization.

**Given the continued spread of COVID-19 and recognizing our role in mitigating the potential effects of the virus and following public health recommendations, we are suspending both In-Person Sales Calls to your offices, as well as suspending any In-Person Business Interactions, including speaker programs, effective Monday, March 16, 2020 across the U.S.** We will be closely monitoring the direction from national and state authorities, to determine when it is most appropriate to re-initiate these activities.

Above all, we want you to know that we are here to support you during this dynamic time. Importantly, Allergan's manufacturing sites and Customer Operations site in Austin Texas, will remain operational with both onsite and remote capabilities to ensure continuity of product supply and to provide uninterrupted service, sample fulfillment and ordering capabilities for our customers and patients across the US.

In the interim, we want to ensure our customers and patients can remain supported when they need it. Your sales professional and Reimbursement Business Advisor continue to be available for any help you need.

**Our approach is guided by these principles:**

1. Protect the health of each member of our teams and the medical practices we support
2. Help slow the spread of the virus
3. Ensure continuity of product supply and samples for your patients
4. Use business technology (where possible) to stay connected to our customers

We recognize the challenges we are all facing at present and we will do our best to ensure everyone is supported to serve you and your patients.

In the meantime, please do not hesitate to reach out to either of us or anyone on our teams directly if you have any questions or need additional support.

Sincerely,

Tara Capalbo  
Vice President Marketing  
Neurosciences & Urology  
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Sincerely,

Jeff Kline  
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For more information about BOTOX<sup>®</sup>, visit [BOTOXMedical.com](http://BOTOXMedical.com), or call Allergan Medical Information toll-free at **1.800.678.1605**.

PLEASE NOTE: DO NOT REPLY TO THIS EMAIL. Emails sent to this account will not be read. If you would prefer not to receive further messages from this sender, please [click here](#) and confirm your request.

We respect your privacy. See our [Privacy Statement](#) and [California Privacy Policy](#).

#### Colorado H.B. 19-1131 Compliance

Colorado law requires pharmaceutical manufacturers to provide specific information related to each prescription drug that is marketed to you. This covers wholesale acquisition cost and, if available, the names of at least 3 generic prescription drugs within the same therapeutic class.

Please find this pricing information at [www.allergan.com/colorado](http://www.allergan.com/colorado).



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